

TO THE TRADE:

As a design professional, your services are vitally important to California House. In fact, our strengths as a company are aligned with yours – personalized service, attention to detail, and the ability to create furniture the way you want it. Our goal is to make sure your experience with California House is as easy as possible from start to finish so your client can end up with the game room they dreamed of.

This document provides you with a brief introduction to the California House brand and what we will need to get started.

ABOUT US:

Founded in 1953, California House is the premier manufacturer of custom order game room furniture in the United States. We focus on building fine furniture for rooms where families and friends come together to have fun. Each piece is available in a wide selection of wood species, finishes, fabrics, leathers, and options, allowing you to create memorable entertainment spaces that match your client's individual sense of style and decor.

Every item is proudly made by California House in our small woodshop located in Sacramento, California, U.S.A.

FIRST CONTACT:

We are happy to provide you with our Suggested Retail Price List when you first contact California House, as well as links to our digital catalog or a hard copy mailing of the same catalog. Of course, we are also here to answer any questions you may have about our products, availability, etc. Please contact Katie Start at 1-800-251-3597 with any immediate questions.

Before we can provide you with your Design Professional discount, we ask for a couple of documents to verify your credentials.

We will need:

- Business License or resale certificate
- Signed credit application (included in this "Getting Started" guide) with business info.

This information should be faxed to 1-800-258-2497 or emailed to kmstart@californiahouse.com.

If we have a high-volume dealer near your location that specializes in working with interior designers, we may direct you to their location instead of working with you directly. Much of our furniture is very heavy and should be professionally installed and leveled (billiards tables, shuffleboard tables, etc.).

LEAD TIMES:

Orders are shipped on a first in / first out basis and may vary. Please ask for lead time at time of order.



SAMPLES:

Our swatch handle includes approximately 100 standard fabrics, premium leathers, game and billiard cloth colors, and many wood finishes on various species of wood. Any product we make may be ordered with any wood / finish / fabric, etc.

We are happy to send you a kit with all the samples for \$300, fully refundable with your first order over \$3,500.

As an alternative, you may also select a curated sampling of the individual fabrics, leathers or finishes found on our website at www.californiahouse.com. Simply let us know what samples you require and we will mail you up to three choices of each selection for \$25 (non-refundable).

California House also offers Customer's Own Material (C.O.M.) at no upcharge, and offers custom finish matching for a 10% - 25% upcharge. Customer's Own Leather (C.O.L.) for chairs and barstools is \$50.

SHIPPING:

All orders are palletized and shrink-wrapped using red (pink) material for security. Once your order is wrapped and ready, we will select the best freight carrier for your area and ship to address specified. Please inspect carefully upon arrival, note any damages on the receipt of goods. If you experience any issues, please contact us.

We offer pre-paid freight discounts for orders over \$5,000. For orders under \$5,000, the order will ship collect with no discounts.

TERMS:

We require a 50% deposit to begin production of your order. This deposit may be paid via check or credit card (Visa, MasterCard, or American Express). The remainder of the invoice is due when the merchandise is ready to ship. We will contact you approximately a week before your order is ready with the final payment amount. We will not process your credit card or deposit your check for the final payment until your order is on our dock complete, wrapped, and ready for shipment.

CONTACT INFO:

Address: 3316 51st Avenue, Sacramento, CA 95823 Phone Number: 916-428-2238 or 1-800-251-3597

Fax Number: 1-800-258-2497

Email: info@californiahouse.com (general); orders@californiahouse.com (orders); kmstart@californiahouse.com (your

personal concierge)

Website: www.californiahouse.com



Beauty Craft Furniture Corp. - 3316 51st Avenue, Sacramento, CA 95823 - Phone: 916-428-2238 - Fax: 1-800-258-2497

CREDIT APPLICATION

| Business Name: | | |
|--------------------------------------------|-------------------------------------|------------------|
| DBA: | | |
| Billing Address: | | |
| Shipping Address: | | |
| City: | State: | Zip: |
| Telephone Number(s): | Fax Number: | |
| Owner Name(s): | | |
| Others Authorized To Place Orders: | | |
| Type of Organization: | oration Partnership Sole Propr | rietorship |
| Federal Tax I.D. # | | In Businessyears |
| | TRADE REFERENCES | |
| (1) Company: | Address: | |
| City: | | |
| Telephone Number: | | |
| (2) Company: | | |
| City: | | |
| Telephone Number: | | |
| (3) Company: | Address: | |
| City: | State: | Zip: |
| Telephone Number: | Fax Number: | |
| (4) Company: | Address: | |
| City: | State: | Zip: |
| Telephone Number: | Fax Number: | |
| | BANK INFORMATION | |
| Bank Name: | | |
| Address: | | |
| Branch: | | Tel. #: |
| Will C.O.D. or C.B.D. Shipments be accepta | ble until credit has been approved? | YES NO |
| Credit Line Requested: | | |
| | | |
| Authorized Signature: | Title: | Date: |

(I DECLARE that the above information is true and correct. I understand and accept that by providing my signature, I am acknowledging my agreement to all the above information).



Credit Card Authorization Form

Please complete and fax to 1-800-258-2497 - Attn: Accounts Receivable

YES: I would like California House to automatically charge my Credit Card for ALL Invoices.

We will charge the credit card below for the invoice total, including freight if applicable, the day a shipment leaves our factory. There is no early pay discount for Credit Card purchases. Any request for payments via Credit Card after merchandise has been shipped will incur a 4.5% fee.

| file. I will: | o not want California House to automatically o specify payment method when I submit my o s to be paid by Credit Card. | | | | | | | | | |
|-------------------------------|-----------------------------------------------------------------------------------------------------------------------------|--------------|--------|------|-----------|------------------|------|--|--|--|
| COMPANY INFORMATION: | | | | | | | | | | |
| COMPANY NAME: | | | | | | | | | | |
| CONTACT NAME: | | TITLE: | | | | | | | | |
| ADDRESS: | CITY: | | | | STATE: | | ZIP: | | | |
| PHONE NUMBER: | | FAX NU IBER: | | | | | | | | |
| EMAIL ADDRESS: | | | | | | | | | | |
| | CREDIT C | ARD AUT | HORIZA | TION | | | | | | |
| | Print Cardholder Name: | | | | | | | | | |
| CREDIT CARD #1 | Billing Address: | | | | | | | | | |
| MasterCard Visa AmEx Discover | City: | State: | | Zip: | | | | | | |
| | CREDIT CARD #: | | | | | Expiration Date: | | | | |
| | AUTHORIZED SIGNATURE: | | | | CVC Code: | | | | | |
| | Print Cardholder Name: | | | | | | | | | |
| CREDIT CARD #2 | Billing Address: | | | | | | | | | |
| MasterCard Visa AmEx | City: | | State: | | Zip: | | | | | |
| AmEx Discover | CREDIT CARD #: | | | | 1 | Expiration Date: | | | | |
| | AUTHORIZED SIGNATURE: | | | | | CVC Code: | | | | |

This form must be completely filled out and signed by the authorized user listed on the credit card account. The card will not be processed until the form is completed.

California Resale Certificate

| I HEREBY | CERTIFY: | | | | |
|-------------------------------------------------|---------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|--------------------------------------------------------------|
| 1. I | hold | valid | seller's | permit | number: |
| 2. I am enç | gaged in the business | of selling the followin | g type of tangible perso | nal property: | |
| 3. This cer | tificate is for the purch | nase from of the | e item(s) I have listed in | paragraph 5 below. [Ve | endor's name] |
| persona item(s) c I unders | I property in the regul other than demonstrat tand that if I use the i | ar course of my busir ion and display while tem(s) purchased und | am purchasing under thiness operations, and I velocities operations, and I velocities operations, and I velocities operations of the velocities of the veloc | vill do so prior to makin ale in the regular course / manner other than as | ng any use of the e of my business. |
| 5. Descript | ion of property to be p | ourchased for resale: | | | |
| | | | | | |
| | | | | | |
| 6 I have re | ead and understand th | ne following: | | | |
| | | · · | | | |
| 6094.5 i use (oth certificat for perso | f the purchaser knows er than retention, de te to avoid payment to onal gain or to evade | s at the time of purcha monstration, or displa o the seller of an amo | of a misdemeanor under ase that he or she will not ay while holding it for report bunt as tax. Additionally liable, for each purchas chever is more. | ot resell the purchased esale) and he or she fu v, a person misusing a | item prior to any Irnishes a resale resale certificate |
| NAME OF PURCH | HASER | | | | <u>-</u> |
| SIGNATURE OF F | PURCHASER, PURCHASER'S EM | PLOYEE OR AUTHORIZED REPRE | ESENTATIVE | | |
| | OF PERSON SIGNING | | TITLE | | - |
| ADDRESS OF PU | RCHASER | | | | |
| TELEPHONE NUI | MBER | | DATE | | |
| . 1 | | | | | |